



Parent Survey 2019

Context

The Parent survey was carried out over a three week period in March/April. The questions were based on the questions used by OFSTED in Parent View (two questions were merged to allow the survey to be conducted at no cost to the school). The survey was conducted online through the Survey Monkey web site. Parents were signposted to the survey via a letter and text from the school. In total, there were 78 responses (with approximately 100 families sending 197 children to the school).

Positive themes that emerge from the data

- The vast majority of parents (95%) believe their children are happy and safe at Newlands
- The vast majority of parents (95%) believe their child is well looked after at Newlands
- The vast majority of parents (94%) believe their children are taught well at Newlands
- The vast majority of parents (78%) believe Newlands is well led and managed, with the other (11%) saying they don't know
- The majority of parents (69%) believes the school responds well to any concerns they raise, with 18% saying they don't know
- The vast majority of parents (90%) would recommend Newlands to another parent

The vast majority of the written comments were positive with comments like:

“Overall Newlands is a very enthusiastic, kind and caring school. Both of my children are very happy and have never had any issues. They thrive in their classrooms and have made many friends. The staff are all supportive and caring. Newlands is a fantastic school and I couldn't recommend it enough.”

“Newlands is a very nurturing and inclusive school.”

“Newlands has such a caring community feel and from my experience the teachers care about each and every child regardless of whether or not that child is in their class. All the staff, teaching and non teaching are all so friendly, approachable and professional. I am passionate about how great Newlands is and how wonderful the team there are. My child is very happy which makes me very happy. Thank you each and every one at Newlands Primary School.”

Challenges that emerge from the data

- A significant group of parents (14%) don't believe their children make good progress at Newlands Primary and they receive valuable information about that progress.

COMMENT: The school has been on journey regarding the progress and attainment children make at Newlands. In 2015 and 2016 the school was in the lowest 10% of all schools nationally for some key performance measures. In the last two years the school has been performing broadly in line with or above local outcomes. This represents rapid progress but we are clear in our desire that all children make rapid and meaningful progress.

ACTION: It is clear that in addition to curriculum evenings, parents evening and written reports that we need to make it clear what the expectations are for children in each year group and how we can support children in reaching these expectations. This



academic year we have added lots of additional information to our web-site. We will continue to develop and add to the web-site while ensuring we communicate all relevant information to parents.

- A significant group of parents (30%) feel their children do not receive appropriate homework. Within the comments section homework represents a large amount of the negative comments.

COMMENT: From the comments it appears clear that the Homework policy that was introduced in July 2017 has in many ways been miss-represented as a no-homework policy.

ACTION: In light of this survey the policy will be put out to consultation with the aim of refining it in time for the 2019/20 Academic year.

- Some parents (19%) felt that children are not well behaved and that the school does deal effectively with bullying. The comments reflect a concern that children are exposed to aggressive and violent children.

COMMENT: The safety and wellbeing of children is of utmost importance to us as a school. We track negative behaviour and act appropriately and within our policies set out by Hampshire and the Governing Body.

ACTION: We need to engage with parents who do not feel confident enough to voice these opinions with their name attached to them. Since September 2017 there have been no substantiated incidents of bullying at the school. I strongly urge any parent who feels their child is being bullied or has been exposed to aggressive behaviour to in the first instance book an appointment to talk to the class teacher and if this does not satisfactorily resolve your concerns book an appoint to see me (Headteacher).

- Analysis of data indicates that 10 parents have mostly negative views of Newlands and the education their children receive.

COMMENT: It is of great concern to me that any parents are so unhappy about the education their children are receiving. I strongly urge these parents to make contact with the school to discuss their concerns so that any issues they are having can be addressed

ACTION: Better publicise all the good things that are happening at Newlands. Homelink to be published weekly and share all the positives (highest academic standards in Yateley, broad curriculum, global outlook, residential visits, colour team days enhancing school community)

- The comments section reflect a strong desire by a group of parents for the school to provide wrap around care.

COMMENT: The school is continuing to seek providers for this service but to date have been uniformly told that such a service is unsustainable. We need an outside provider to deliver this service as due to significant financial cuts the school has faced in recent years we are unable to divert money from education to finance childcare. Some initial and basic calculations by the Headteacher and a parent governor indicated the cost of running/subsidising wrap around care at Newlands would cost the school between 16K -30K per year.

ACTION: Continue to seek commercial providers of wrap around care.

- There is also a desire to see greater number of additional after school clubs.

COMMENT: We currently offer four clubs (judo, football, gymnastics and hockey), last term we offered six. This compares favourably with other local schools, however I would like to offer a greater range of clubs. We run a number of clubs with commercial companies, we offer our facilities for free and are happy to discuss setting up new clubs

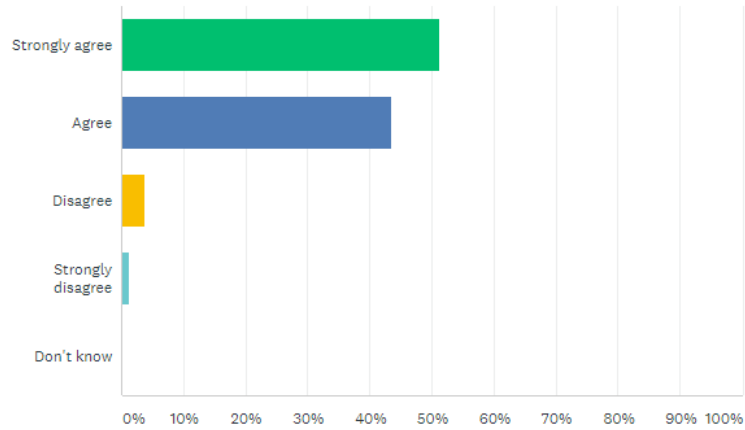


with any interested parties. We are also extremely lucky to have staff, parents and governors who volunteer to give up their time to run extra-curricular activities.
ACTION: Seek volunteers from the local community to run additional clubs while exploring the possibility of getting more commercial companies to offer clubs.

Results

My child is happy and safe at Newlands Primary School

Answered: 78 Skipped: 0

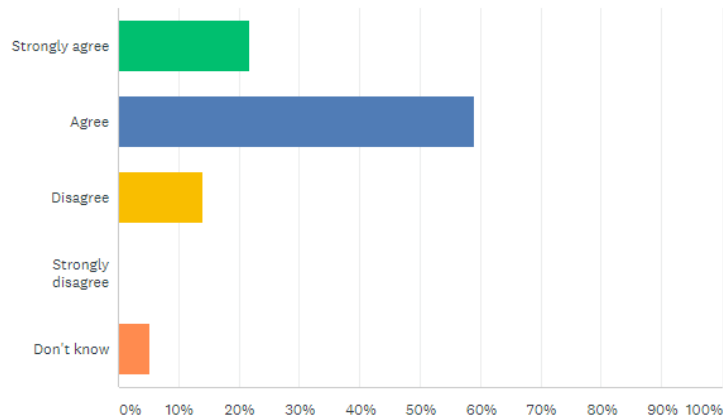


ANSWER CHOICES	RESPONSES
Strongly agree	51.28% 40
Agree	43.59% 34
Disagree	3.85% 3
Strongly disagree	1.28% 1
Don't know	0.00% 0
TOTAL	78



My child makes good progress at Newlands Primary and I receive valuable information about that progress

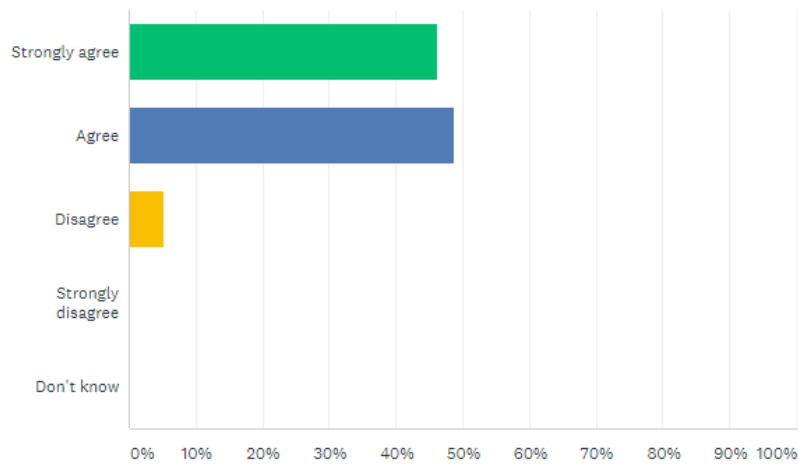
Answered: 78 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly agree	21.79% 17
Agree	58.97% 46
Disagree	14.10% 11
Strongly disagree	0.00% 0
Don't know	5.13% 4
TOTAL	78

My child is well looked after at Newlands Primary School

Answered: 78 Skipped: 0

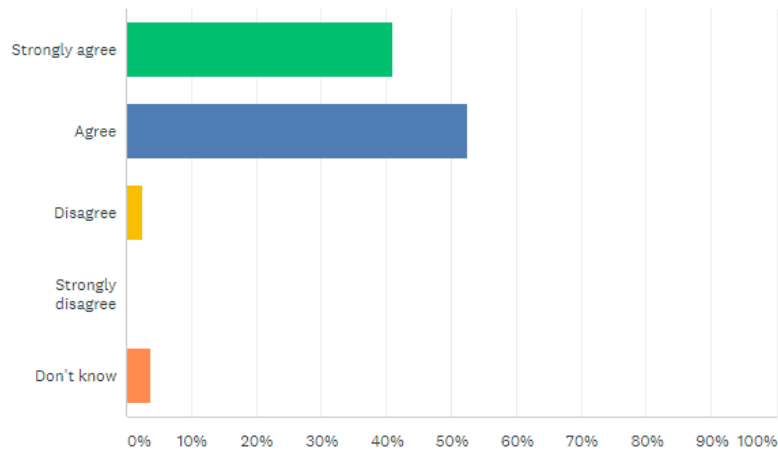


ANSWER CHOICES	RESPONSES
Strongly agree	46.15% 36
Agree	48.72% 38
Disagree	5.13% 4
Strongly disagree	0.00% 0
Don't know	0.00% 0
TOTAL	78



My child is taught well at Newlands Primary School

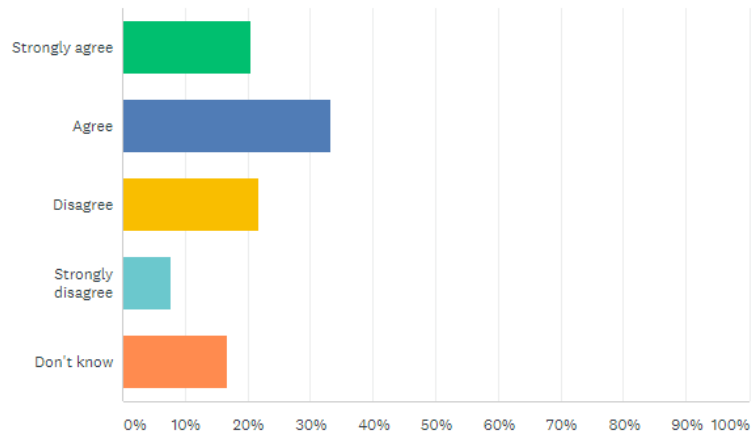
Answered: 78 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	41.03%	32
Agree	52.56%	41
Disagree	2.56%	2
Strongly disagree	0.00%	0
Don't know	3.85%	3
TOTAL		78

My child receives appropriate homework for their age

Answered: 78 Skipped: 0

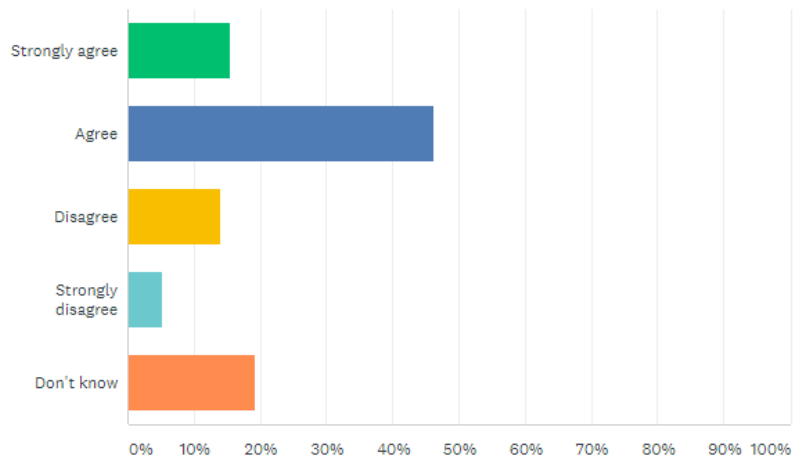


ANSWER CHOICES	RESPONSES	
Strongly agree	20.51%	16
Agree	33.33%	26
Disagree	21.79%	17
Strongly disagree	7.69%	6
Don't know	16.67%	13
TOTAL		78



Newlands Primary School makes sure its pupils are well behaved and deals effectively with bullying

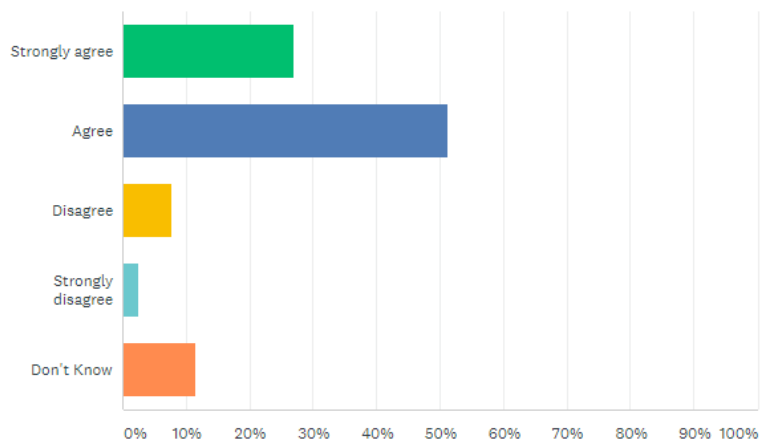
Answered: 78 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly agree	15.38% 12
Agree	46.15% 36
Disagree	14.10% 11
Strongly disagree	5.13% 4
Don't know	19.23% 15
TOTAL	78

Newlands Primary School is well led and managed

Answered: 78 Skipped: 0

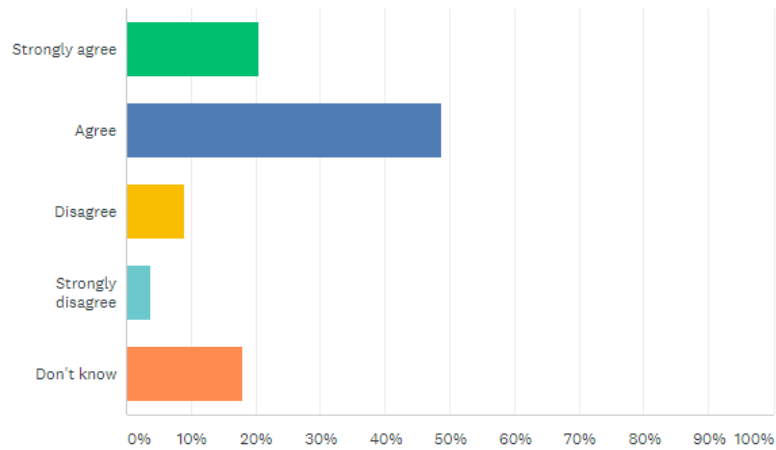


ANSWER CHOICES	RESPONSES
Strongly agree	26.92% 21
Agree	51.28% 40
Disagree	7.69% 6
Strongly disagree	2.56% 2
Don't Know	11.54% 9
TOTAL	78



Newlands Primary School responds well to any concerns I raise

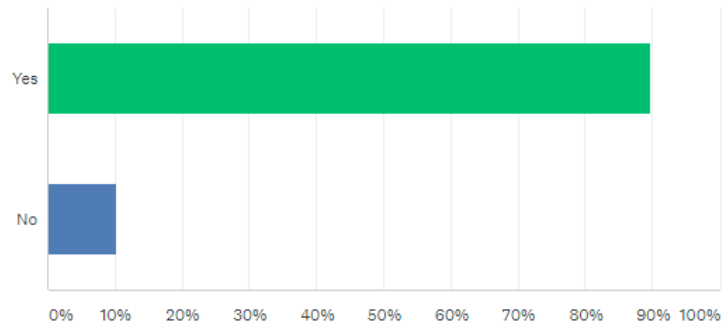
Answered: 78 Skipped: 0



ANSWER CHOICES	RESPONSES
Strongly agree	20.51% 16
Agree	48.72% 38
Disagree	8.97% 7
Strongly disagree	3.85% 3
Don't know	17.95% 14
TOTAL	78

Would you recommend Newlands Primary School to another parent

Answered: 78 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	89.74% 70
No	10.26% 8
TOTAL	78