



Parent Survey 2018

Context

The Parent survey was carried out over a two-week period in May. The questions were based on the questions used by OFSTED in Parent View (two questions were merged to allow the survey to be conducted at no cost to the school). The survey was conducted online through the Survey Monkey web site. Parents were signposted to the survey via a letter and text from the school, Homelink and a link on the home page of the schools website. In total, there were 57 responses (with approximately 100 families sending 197 children to the school).

Positive themes that emerge from the data

- The vast majority of parents (98%) believe their children are happy and safe at Newlands
- The vast majority of parents (93%) believe their children make good progress at Newlands Primary and they receive valuable information about that progress
- All parents (100%) believe their child is well looked after at Newlands
- The vast majority of parents (98%) believe their children are taught well at Newlands
- The vast majority of parents (88%) believe Newlands is well led and managed, with the other (12%) saying they don't know
- The majority of parents (82%) believes the school responds well to any concerns they raise, with 10% saying they don't know
- The vast majority of parents (98%) would recommend Newlands to another parent
- The vast majority of the written comments were positive with comments like:
 - “Warm, nurturing environment for children to learn in”
 - “The staff are extremely supportive and take time to deal with anything that comes up, they are wonderfully flexible with their time and genuinely care.”
 - “Newlands promotes and provides a sense of community and enriching learning experiences for the children.”
 - “Teachers genuinely care for the children and their individual progress.”
 - “Lovely nurturing school, good teaching, good communication from class teacher. My son is very happy, and loves coming to school.”
 - “A collaborative, supportive environment where behaviours and social skills are valued alongside the academic skill set. I have always felt my children have been enabled to find and foster their own identity at the school, with teachers and head teachers knowing their names and the uniqueness of their personalities.”

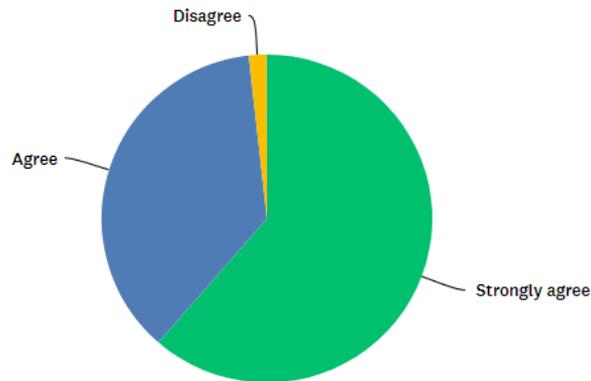
Challenges that emerge from the data

- A significant group of parents (21%) feel their children do not receive appropriate homework. Within the comments section homework represents a large amount of the negative comments, this however is offset by some positive comments and 70% of parents feel homework is appropriate. A new homework policy was introduced in July 2017. Prior to the survey teaching staff, in light of some concerns around the new policy, had committed to reviewing the policy and implementing a more flexible approach.
- Some parents (11%) felt that children are not well behaved and that the school does deal effectively with bullying. While this is a small number (6 people) when compared to other questions it is clear that it is an area that needs to be addressed. Prior to the survey a review of the schools behaviour policy was already underway. This data along with some comments will feed into that review.

Results

My child is happy and safe at Newlands Primary School

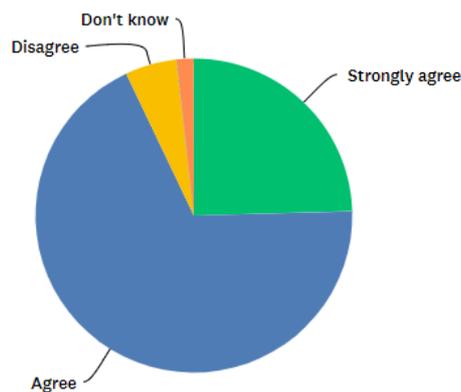
Answered: 57 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	61.40%	35
Agree	36.84%	21
Disagree	1.75%	1
Strongly disagree	0.00%	0
Don't know	0.00%	0
TOTAL		57

My child makes good progress at Newlands Primary and I receive valuable information about that progress

Answered: 57 Skipped: 0

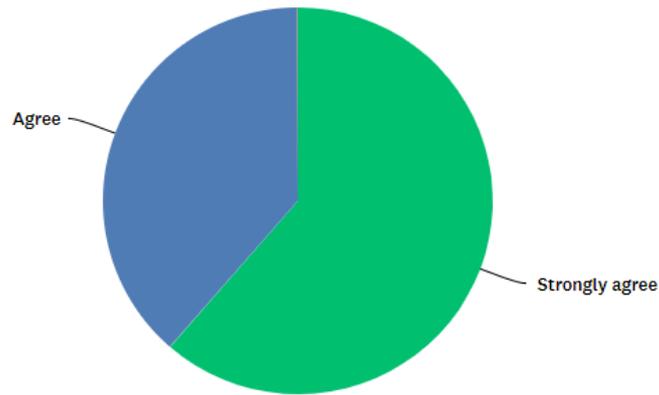


ANSWER CHOICES	RESPONSES	
Strongly agree	24.56%	14
Agree	68.42%	39
Disagree	5.26%	3
Strongly disagree	0.00%	0
Don't know	1.75%	1
TOTAL		57



My child is well looked after at Newlands Primary School

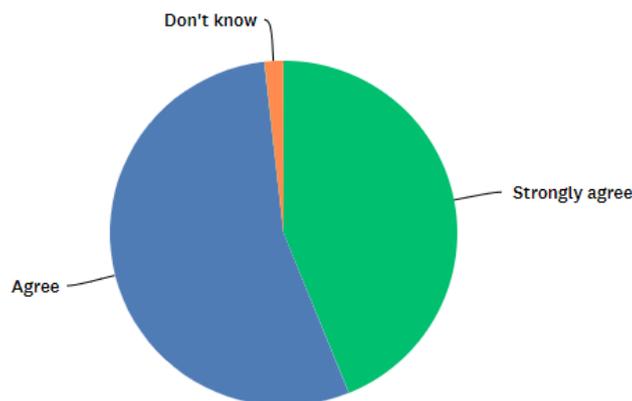
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ANSWER CHOICES	RESPONSES
Strongly agree	61.40% 35
Agree	38.60% 22
Disagree	0.00% 0
Strongly disagree	0.00% 0
Don't know	0.00% 0
TOTAL	57

My child is taught well at Newlands Primary School

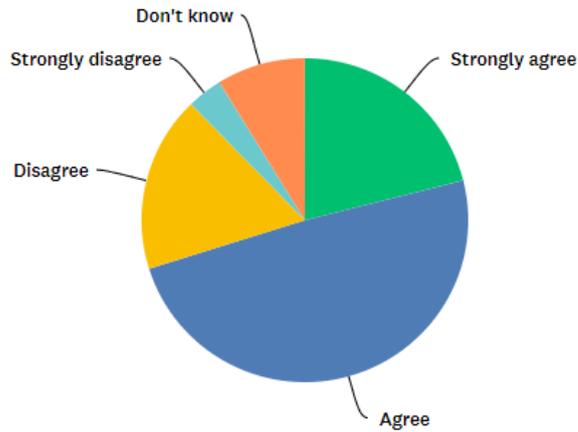
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ANSWER CHOICES	RESPONSES
Strongly agree	43.86% 25
Agree	54.39% 31
Disagree	0.00% 0
Strongly disagree	0.00% 0
Don't know	1.75% 1
TOTAL	57

My child receives appropriate homework for their age

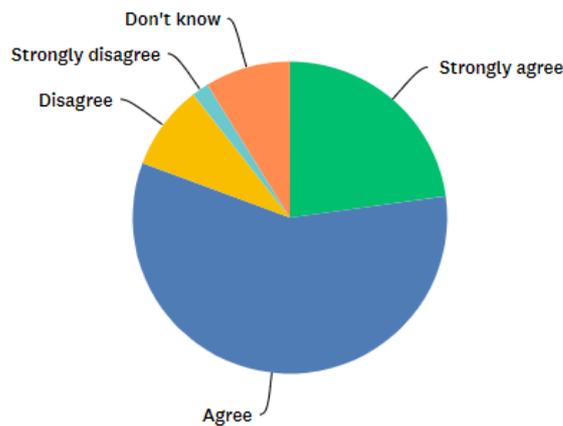
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ANSWER CHOICES	RESPONSES	
Strongly agree	21.05%	12
Agree	49.12%	28
Disagree	17.54%	10
Strongly disagree	3.51%	2
Don't know	8.77%	5
TOTAL		57

Newlands Primary School makes sure its pupils are well behaved and deals effectively with bullying

Answered: 57 Skipped: 0

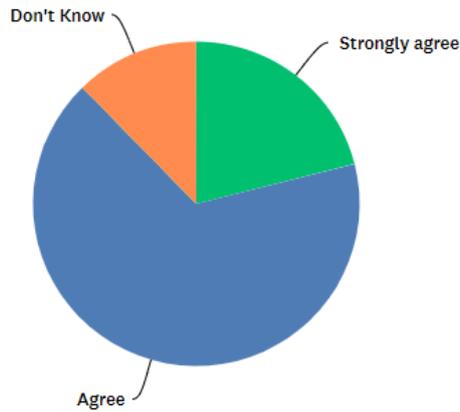


ANSWER CHOICES	RESPONSES	
Strongly agree	22.81%	13
Agree	57.89%	33
Disagree	8.77%	5
Strongly disagree	1.75%	1
Don't know	8.77%	5
TOTAL		57



Newlands Primary School is well led and managed

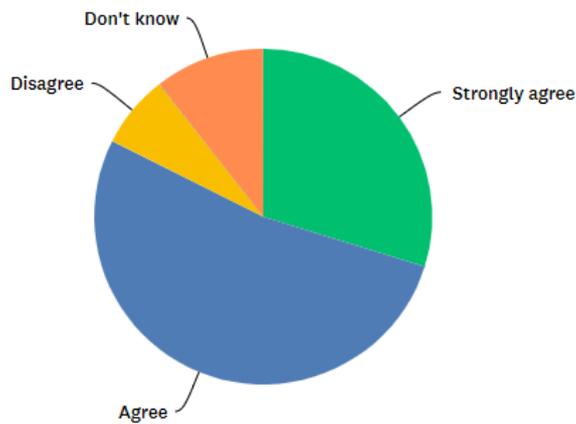
Answered: 57 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	21.05%	12
Agree	66.67%	38
Disagree	0.00%	0
Strongly disagree	0.00%	0
Don't Know	12.28%	7
TOTAL		57

Newlands Primary School responds well to any concerns I raise

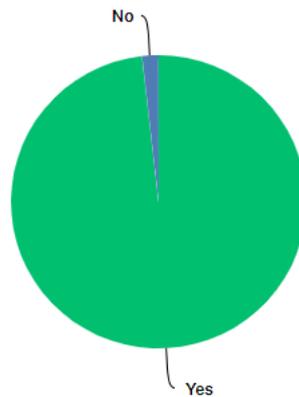
Answered: 57 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	29.82%	17
Agree	52.63%	30
Disagree	7.02%	4
Strongly disagree	0.00%	0
Don't know	10.53%	6
TOTAL		57

Would you recommend Newlands Primary School to another parent

Answered: 56 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	98.21%	55
No	1.79%	1
TOTAL		56

- Continue to maintain consistent teaching staff.
- Class Dojo is an excellent tool for being able to communicate with class teachers with any concerns, queries or praise that we have and all comments are responded to normally the same today. I would like to see a little more fairness with colour reward system. It is noticeable that the children with difficulties/challenges seem to be awarded gold stickers a lot more regularly than other children. I appreciate that when these children act in an appropriate manner that that behaviour should be rewarded and encouraged but a child that does those things daily as a matter of course (eg sits nicely, tidies up, plays well) doesn't get rewarded because for them it is expected behaviour. My child knows why other children get moved up the ladder but never gets moved up himself and therefore thinks it unfair. I believe there should be recognised targets for all, albeit maybe individual targets which are made clear to the children, so all children have something to aim for and rewarded for. I have never had any unfavourable feedback back my child's behaviour, therefore from my experience, it would seem that if you are always good you don't get noticed.
- Always keep me informed of how my son is doing and providing him with educational and emotional support.
- The atmosphere is very welcoming and my children like coming to school.
- Varied activities. Positive attitude. I would like to see relevant homework:- times tables and spellings.
- The staff are extremely supportive and take time to deal with anything that comes up, they are wonderfully flexible with their time and genuinely care. If I'm looking for something that could be done better I would love to see mothers\ fathers day celebrations throughout the school, they don't stop caring when they hit junior age, in fact as they get older I would think it more important to be able to show their love for their parents (not a complaint more an observation)
- Newlands is a very friendly, welcoming school and has a lot to offer children. However, I don't agree with the "no homework" policy, I think an appropriate level of homework especially for the Junior years is essential for preparing them for the next stage of their school life.
- My child is very happy at this school and is progressing well. However, behaviour management within the class has been a concern. My child has been in fear of being hurt and witnessed some terrible behaviour with little to no consequences- therefore rising concern.
- Having an open door policy (to a point) whereby teachers/head are always happy to talk.
- Newlands promotes and provides a sense of community and enriching learning experiences for the children.
- Great welcoming feel at school, keep up the good work.



- The permanent teaching staff are committed to ensuring our children receive the best possible education in a relaxed and fun environment. The temporary teaching staff have not always been as approachable from the children's perspective which can impact the desire to learn. Permanent teachers get so much more from the children. The communication from the school regarding events has not been as good as previous years and is more often than not very last minute which is a problem for working parents. An example of this was world book day. We could have used the time in half term to prepare instead of having to rush around at the last minute when we went back to school and work. More notice would ensure more support for both our children and the school.
- Teachers genuinely care for the children and their individual progress. Training in dyslexia, dyspraxia and dyscalculia would really help the teachers have an in-depth understanding of those children who have such learning difficulties.
- You encourage a school community. Older children enjoy the company of the younger year groups and take on responsibility. Children have a variety of different experiences, trips and are encouraged to try new things. Change the behaviour traffic light system - it is an inconsistently used public forum for behaviour management. The sentiment behind it does not fit with the nurturing ethos of the school or with how teachers care for the children.
- Like the open door policy. Find it easy to always to meet with a teacher when necessary. Like that you produce confident pupils. Communication is incredibly poor, as in insufficient notice being given for working parents. Year 3 trip information was shocking. The school calendar should have more information on it , great tool if used properly. Sport and music opportunities are incredibly limited; no football team for example. Disappointed the golden mile was removed. Uniform standard is appalling. Newlands logo shouldn't be optional on polo shirts or Jumpers. I'd prefer to see shirt and ties but if that's not possible at least everyone should be wearing the same shade of Navy. Shoes shouldn't be optional either. Pupils and Teacher's should look smart at all times. For the pupils it will put them in good stead for the future when entering the working world.
- Warm, nurturing environment for children to learn in. Staff very approachable and amenable to meeting with parents. Positive and respectful environment. It would be good to have greater access to children's work in school - all subject books available for parents to look at prior to parents' evening appointments. More musical opportunities for KS1 both within lessons and extra-curricular would be great. Continued provision of on-site breakfast and after school club.
- Great personal learning environment that works on building relationships between year groups all the way up from Year R -Year 6. I like the school's new headteacher and the way he's building a good rapport with the children and bringing in new ideas without changing too much about what makes the school a great place. Give the kids a bit of homework though - doesn't have to be strenuous. A bit of rote spellings, a worksheet here and there. Even getting them to come home and find out something on the Internet. I feel very disconnected from my kids' learning and homework was a great way to find out about their progress and share in the topics/texts they were learning about. Stop people parking in Kiss 'n' Drop :)
- Newlands is a great school and my child has really blossomed there. All areas of learning are presented in a way that inspires my child to learn. I'm sure there are things that could be improved on, but from my point of view the school is just as it should be.
- Teachers are incredibly approachable and understanding. We have been so impressed by their willingness to listen to concerns and support our children's needs. I can't thank them enough for their hard work and dedication. We really appreciate them all and thank them very much for keeping our two boys happy at school.
- Newlands is good at helping students to develop into people and exciting an interest in learning not just pushing students to pass tests. Newlands, at times, can prioritise some parents over others especially if said parents are demanding and forceful. Whilst this is difficult to manage, sometimes it impacts on decision making that wouldn't have happened if parental pressure hadn't have been so influential.
- We are very happy with newlands and find all staff approachable and easy to talk to. A fantastic school.
- Do well: Create an inclusive and caring community Do better: Offer more after school clubs and/or find a new provider that can offer after school/bolt on care.



- Always been an open and honest open door environment which creates good relationships between parents and school. All my children have been happy there.
- Better communication and updates on my children rather than having to chase for answers.
- Don't mention SATS to Year 2 as it leads to worry. I also disagree with setting homework, for Infants at the very least. When I was at primary school I had no homework at all and this didn't stop me then getting into a good grammar school.
- Lovely nurturing school, good teaching, good communication from class teacher. My son is very happy, and loves coming to school. I would however, like some kind of structured home learning program (homework) i.e weekly targeted maths / English tasks, so as parents we can support learning that takes place at school, particularly as they head into year 6, and SATs - Surprisingly my son agrees!
- teaching, making most of the lessons fun and interactive. sense of community, How time is taken by all to learn every child's name. refresh outside spaces
- Provide different activities that keep children interested. 2. Support more the children for they learn more and to be independent
- I think there needs to be better lunch time supervision in adventure playground and playground. There needs to be more made about bullying, anti bullying needs to be promoted better.
- Good focus on rights, responsibilities and growth. Would like to feel more that expectations are set high enough for pupils
- I am very happy with the school the teachers are so kind and helpful . It is never too much trouble to speak with them it ask them anything
- A collaborative, supportive environment where behaviours and social skills are valued alongside the academic skill set. I have always felt my children have been enabled to find and foster their own identity at the school, with teachers and head teachers knowing their names and the uniqueness of their personalities.
- Great communication very happy with the school
 - most things - better grammar in school surveys, yes incredibly there's a typo ref there/their ;0)
- The correct use of their, there, they're - SEE QUESTION 5.
- Bring some spark to the school. Do something different. There's no energy. Why has the golden mile stopped? Stop asking for money for ridiculous extra curricular visits out or in.
- No homework is great, the children and I can spend time together and at outside clubs without the struggle of sitting down for homework.